

TERMS & CONDITIONS

Relating to Rental of Apartment 5308 Lucaya Loop,
Bahama Bay Resort, Davenport, Florida

1. Booking Conditions

The signing of the Booking form confirms acceptance of these terms and conditions by all persons occupying the premises.

No persons other than those named on the booking form will be allowed to stay at the property unless otherwise agreed with the owners.

A **£100** deposit is required per booking, refundable up to 10 weeks in advance of departure. Full settlement of **the balance** must be received by the owners 6 weeks prior to departure. In the event that payment is not received by this date, we reserve the right to cancel your booking.

Payments can be made by either a UK Sterling or US Dollar cheque, or by electronic bank transfer. Unfortunately we are unable to accept payment via credit card. Non-sterling rates will be quoted by owner using exchange rates current at time of original enquiry/booking.

Receipts will be provided for all monies paid to the owners. The receipt for the deposit will be sent with the booking confirmation. The receipt for the balance payment will be sent with full final details including maps, directions to the resort, key collection arrangements.

2. Cancellation Policy

In the event that you have to cancel your booking, the following will apply. All cancellations must be confirmed in writing by the person who made the booking.

- Cancellations received more than 10 weeks prior to your arrival at the resort, deposit will be fully refunded
- Cancellations received less than 10 weeks, but more than 30 days prior to your arrival at the resort incur the loss of deposit payment, but any balance payment received will be refunded (minus any costs incurred)
- Cancellations received less than 30 days prior to your arrival at the resort or 'No Shows' will forfeit 100% of rental fee paid.

In the unlikely event that we have to cancel your booking due to circumstances beyond our control we will endeavour to find suitable accommodation, should you chose not to take the alternative offered we will refund only the monies paid for your booking, no other compensation will be paid.

3. Security Deposit

A security deposit will also be required by the management agent in the USA. A credit card imprint is taken at the time of your check-in to the Resort to cover any possible damage charges, telephone calls and other incidentals. The credit card holder must be the primary guest on the booking. At least one member of the group must be over the age of 18 yrs.

4. Safety

Use of the pool/jacuzzi and all other facilities is at your own risk. No diving is permitted and guests are specifically requested not to allow unsupervised children to use the pool/jacuzzi areas at any time. We cannot accept any liability for injury, damage or loss caused by any reason or for any claim made as a result of this booking and/or your subsequent holiday. This condition applies to all guests included in the booking party and to any person visiting the property as your guest. We strongly recommend that all guests take out full holiday and cancellation insurance to cover these eventualities.

5. Other Services

Long Distance Telephone Calls - each apartment has a private telephone, which is not connected to the central switchboard. Local calls have a switchboard connection charge, and all long distance calls will be charged to the credit card supplied at check in.

Entry of Premises - an authorized employee or repairman may enter the premises during customary business hours for any purpose connected with the repair, improvement, care, and management of the premises. The guests permission will be sought prior to entry.